

## Waverley Prevention and Protection Plan

Service Priority Area	Aim	Area Lead									
Reduction in number and severity of Accidental Dwelling Fires (ADF)	Targeted community safety work to reduce the risk in people's homes and limit the impacts of fire on the community	Blue Watch									
Narrative	Objective	Objective Lead	Performance Indicator	Output		Service Outcomes Service Plan Objective					
				Target	Actual						
<p>Free Home Fire Risk Checks (HFSV) provide an opportunity for service personnel to visit residents within the borough of Waverley, providing tailored home fire safety advice, appropriate to the individual residents specific domestic risks.</p> <p>Our targeted campaigns will ensure that we visit the most vulnerable members of the community to ensure the risk of fire is reduced and that they are safer in their homes.</p>	<p>We will complete a total of 500 HFSV by a variety of means.</p> <p>50% of HFSV's will be carried out at those of higher risk from fire.</p> <p>We will carry out targeted campaigns in the locations detailed below.</p> <p>(Reduced amount during Q2 due to Summer Strategy)</p>	<p>WM Martin</p> <p>WM Bennett</p>	<p>BVPI 142ii – Number of primary fires (Annual Target )</p> <p>BVPI 142iii – Number of accidental fires in dwellings (ADF) (Annual Target [Insert Annual Target])</p>	<p>Total HFSV [insert number]</p> <p>Q1= 135</p> <p>Q2= 95</p> <p>Q3= 135</p> <p>Q4= 135</p>	<p>Total HFSV=[ ]</p> <p>Q1=[ ]</p> <p>Q2=[ ]</p> <p>Q3=[ ]</p> <p>Q4=[ ]</p>	<p>1.Reduce the impact of fires, vehicle collisions and other emergencies</p> <p>4.Working with other agencies to provide services that strengthen the community and minimise our impact on the environment.</p>					
	<table border="0"> <tr> <td>Farncombe</td> <td>June 2011</td> <td>WM Grant (WM Hall)</td> </tr> <tr> <td>Milford</td> <td>September 2011</td> <td>WM Bennett</td> </tr> <tr> <td>Ash</td> <td>July 2011</td> <td>WM Martin</td> </tr> </table>	Farncombe		June 2011	WM Grant (WM Hall)		Milford	September 2011	WM Bennett	Ash	July 2011
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Ash	July 2011	WM Martin									

<p>People are more aware of the dangers of fire when one has recently occurred in their neighbourhood. We will use this unfortunate event to give targeted fire safety advice through a 'Hot Strike' based response, enabling us to reduce the likelihood of other local residents suffering from a similar fire.</p>	<p>Carry out a 'Hot Strike' campaign, consisting of a minimum of 25 targeted premises, following every domestic dwelling fire in the borough, where appropriate.</p>	<p>CM Readings CM Atkinson</p>	<p>BVPI 143ii – Number of injuries arising from ADFs (Annual Target [Insert Annual Target]) BVPI 144 – Number of ADFs confined to room of origin (Annual Target [Insert Annual Target]) NI 49 – Number of primary fires and related fatalities and non-fatal casualties, excluding precautionary checks NI 4 – Percentage of people who feel they can influence decisions in their locality</p>	<p>1 'Hot Strike' per dwelling fire</p>	
	<p>We will maintain a local, borough based record of completed 'Hot Strike' campaigns, detailing the targeted premises and any subsequent Home Fire Safety Visits (HFSV) fire safety advice requests.</p>	<p>CM Readings CM Atkinson RDS Unit Managers</p>		<p>1 complete local record</p>	

<p>We will support additional requests for home fire risk checks, generated as a result of completed local, service and National campaigns.</p> <p>These requests will be completed on a locally applied risk based priority process, ensuring that those residents/premises that need assistance/advice most are completed as soon as reasonably possible</p> <p>We will monitor our Accidental dwelling fires to ensure consistent recording to aid in identifying trends.</p>	<p>We will carry out a Home Fire Safety Visits (HFSV) upon each adhoc request, following a locally applied risk based priority process, as soon as reasonably possible.</p>	<p>FF Makenzie CM Atkinson RDS Unit Managers</p>	<p>NI 5 – Overall/general satisfaction with local area</p>	<p>To fall within overall HFSV target</p>		
	<p>We will maintain a local, borough based record of completed HFSVs, whether as a result of targeted campaigns, through partnership working or as a result of adhoc requests, detailing the premise information and any subsequent outcomes.</p>	<p>CM Atkinson FF Mackenzie CM Adaway FF Tetley WM Drane</p>	<p>NI 141 – Number of vulnerable people achieving independent living NI 142 – Number of vulnerable people who are supported to maintain independent living</p>	<p>1 complete local record</p>		

Key Service Area	Aim	Area Lead				
Training/Special Service Procedure	Targeted work to reduce the number and risk of special service incidents and the number of associated injuries	White watch				
Narrative	Initiative	Initiative Lead	Performance Indicator	Output		Strategic Outcomes Service Plan Objective
				Target	Actual	
<p>The Service will train with Partner agencies to ensure we provide an effective response to all special service incidents. This will include Wildfire, Flooding/water incidents.</p> <p>Training jointly with our partners will improve both the competency of our firefighters and the effectiveness of the overall response to any given RTC, improving the quality of the service we provide to the communities of Surrey,</p>	<p>Hindhead Tunnel familiarisation exercises</p> <p>19<sup>th</sup> May 2011</p> <p>20<sup>th</sup> May 2011</p> <p>24<sup>th</sup> May 2011</p> <p>26<sup>th</sup> May 2011</p>	WM Bennett	<p>NI 5 – Overall/general satisfaction with local area</p> <p>NI 47 – People killed or seriously injured in road traffic accidents</p>	4		<p>1. Reduce the risk and impact of fires, vehicle collisions and other emergencies.</p> <p>2.Ensure our workforce is ready and able to provide you with the best possible service.</p> <p>4.Working with other agencies to provide services that strengthen the community and minimise our impact on the environment</p>
	<p>Wildfire - Exercise Bracken</p> <p>15<sup>th</sup> April 2011</p> <p>18<sup>th</sup> April 2011</p>	SM Arkwell	<p>NI 48 – Children killed or seriously injured in road traffic accidents</p>	2		
	<p>We will train jointly with the South West Coast Ambulance Service and local police services, in relation to our RTC procedures, techniques and skills, on the following occasions:</p> <ul style="list-style-type: none"> <li>Hindhead Tunnel Exercise STAG 14<sup>th</sup> June 2011</li> <li>Dunsfold Park Hazmat Exercise September 2011</li> </ul>	<p>SM Ginty</p> <p>SM Pointer</p>		1	1	

We will practically demonstrate our role at RTCs, along with providing associated advice on driving safety, at the following events:	<ul style="list-style-type: none"> <li>• Dunsfold Aerodrome Dad's Day Out – May 2011</li> <li>• Dunsfold Aerodrome Wings N Wheels – August 2011</li> </ul>	WM Drane WM Dann		1  1		
Recording and charging for special service incidents.	We will record and collate all chargeable special service incidents and ensure correct procedures are followed.	All Supervisory Managers		100%		5.Achieve best value, value for money and improve performance

Key Service Area	Aim	Area Lead				
Education/Prevention	Targeted work to reduce the number of unwanted calls, including both Automatic Fire Alarm (AFA) and malicious calls and Arson	Red Watch				
Narrative	Initiative	Initiative Lead	Performance Indicator	Output		Strategic Outcomes Service Plan Objective
				Target	Actual	
<p>The vast majority of calls to AFAs are subsequently proven not to have required an emergency response, i.e. as a result of steam, cooking, fumes, deliberate misuse of the system or poor design, often together with a lack of maintenance.</p> <p>Unnecessary activations can also result in the feeling of complacency amongst occupants of premises; with the subsequent potential of those individuals involvement should a fire incident occur.</p> <p>These AFA calls, along with malicious (hoax) calls, take front line services away from more essential work and can have a negative effect on both local business and community</p>	<p>We will monitor AFAs in Waverley identifying the top 'offending' premises. Once identified, we will work with the borough management team, particularly our Fire Safety Inspecting Officers, to ensure that these premises are targeted in line with service policy and hence reduce the number of AFAs.</p>	<p>CM Richardson WM Bennett RDS Unit Managers</p>	<p>BVPI 146ii – Number of calls to malicious false alarms attended (Annual Target [Insert Annual Target])</p> <p>BVPI 149i – Number of false alarms caused by automatic fire detection (Annual Target [Insert Annual Target])</p>	Awaiting figures from SHQ		<p>1.Reduce the impact of fires, vehicle collisions and other emergencies</p> <p>4.Working with other agencies to provide services that strengthen the community and minimise our impact on the environment</p>
	<p>We will monitor all malicious calls in Waverley identifying the top 'offending' locations/individuals. Where a problem is identified we will work with the borough management team and the Arson Task Force (ATF), to ensure that, in each instance, these premises/individuals are targeted in line with service policy and hence reduce the number of malicious calls.</p>	<p>CM Richardson WM Oakley RDS Unit Managers</p>	<p>NI 4 – Percentage of people who feel they can influence decisions in their</p>	Awaiting figures from SHQ		

		locality NI 5 – Overall/general satisfaction with local area NI 21 – Dealing with local concerns about anti-social behaviour and crime by the local council and police		
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Narrative	Initiative	Initiative Lead	Performance Indicator	Output		Strategic Outcomes Service Plan Objective
				Target	Actual	
<p>Deliberately set fires are an indication of anti-social behaviour within a given area. They can lead to injury or loss of life, damage to businesses and the environment, even causing the unnecessary loss of community amenities.</p>	<p>We will work with the Waverley Council waste management team and our Protection team Fire Safety Inspecting Officers, to reduce the number of refuse fires and container fires in the borough by visiting businesses in known 'hotspot' areas, namely those areas detailed below, to provide education/advice:</p> <p>All stations to complete joint inspections with Veolia during the months of August, December &amp; January</p> <p>Where necessary, the above will include the completion of joint inspections to specific premises.</p>	<p>SM Arkwell</p> <p>CM Richardson WM Oakley</p> <p>As above</p>	<p>BVPI 206i + 206iii – Number of deliberate fires (excluding deliberate fires in vehicles) (Annual Target [Insert Annual Target])</p> <p>BVPI 206ii + 206iv – Number of deliberate fires in vehicles (Annual Target [Insert Annual Target])</p>	55		





<p>Wildfire-We will work with our partners to reduce the numbers of deliberate wildfires.</p> <p>We will work with our partners to educate the public to reduce the numbers of accidental wildfires.</p>	<p>We will support local and National Neighbourhood Watch events. In particular, the National Neighbourhood Watch week on <b>Date not available yet</b> running a targeted campaign with police and local neighbourhood teams. The main focus of Fire Service involvement will be to support a reduction in deliberate refuse, bin, health &amp; car fires.</p>	<p>CM Richarson WM Oakley WM Root WM Dann WM Hall WM Drane</p>	<p>NI 49 – Number of primary fires and related fatalities and non-fatal casualties, excluding precautionary checks</p> <p>NI 21 – Dealing with local concerns about anti-social behaviour &amp; crime by the local council &amp; police</p>	<p>1 1 1 1 1 1</p>		
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	<p>We will undertake the following local initiatives aimed at reducing instances of arson:</p> <ul style="list-style-type: none"> <li>▪ Wildfire Awareness day Hindhead Punchbowl – May 28<sup>th</sup> 2011</li> <li>▪ Wildfire Patrols/Water Awareness H4T/L4T <ul style="list-style-type: none"> <li>○ Farnham</li> <li>○ Haslemere</li> <li>○ Dunsfold</li> </ul> </li> <li>▪ Ash community event - July</li> <li>▪ Frensham Wildlife and Outdoor Awareness Day <b>DateTBC</b></li> </ul>	<p>FF Busby</p> <p>All supervisory Managers</p> <p>WM Martin</p> <p>CM Richardson</p>	<p>NI 111 – First time entrants to the Youth Justice System aged 10-17</p>	<p>1</p> <p>Min of 1 visit per week during summer season &amp; school holidays (Subject to availability &amp; weather)</p> <p>1</p>		
<p>Deliberate vehicle fires are often as a result of anti-social behaviour, theft and other deliberate acts. They can be difficult to combat, especially where vehicles are being dumped within Surrey following theft from other areas.</p>	<p>We will work with our partners to ensure that all known abandoned vehicles are reported, in an effort to ensure that they are removed before they become a target of arson.</p>	<p>All supervisory officers</p>		<p>100%</p>		

<p>Derelict or unoccupied buildings cause the Fire Service and the community a number of problems. Firstly, is the major issue in relation to the safety of our personnel attending incidents involving a deliberate or accidental fire in these premises, where the inherent state of repair and contents can be of a precarious nature.</p> <p>Secondly they become a centre for anti-social behaviour that can expand out into other parts of the community, leading to an increase of arson involving other property/premises.</p>	<p>We will work closely with the Local Authority (LA), our Arson Task Force (ATF) and private landlords to ensure that all known derelict properties, or those in danger of becoming derelict, are identified and boarded up to reduce the risk of their subsequent involvement in deliberate fire setting.</p>	<p>CM Richarson WM Oakley RDS Unit Managers</p>		<p>100%</p>		
	<p>We will carry out thematic fire safety audits at the following venues, used for summer festivals and bonfire night displays, in conjunction with the Protection team, where appropriate:</p> <ul style="list-style-type: none"> <li>▪ All Waverley Bonfire Displays – November 2010</li> </ul>	<p>SM Ginty SM Pointer SM Evans</p>	<p>BVPI 206ii + 206iv – Number of deliberate fires in vehicles (Annual Target [Insert Annual Target]) BVPI 207 – Number of fires</p>	<p>4</p>		

	<ul style="list-style-type: none"> <li>Weyfest September</li> <li>Wings N Wheels - August</li> <li>Wintershall event (concert) - June</li> <li>Charity walk through Hindhead Tunnel - May</li> </ul>	<p>SM Ginty SM Pointer SM Evans</p>	<p>in non-domestic premises (Annual Target [Insert Annual Target]) NI 33 – Arson incidents NI 49 – Number of primary fires and related fatalities and non-fatal casualties, excluding precautionary checks</p>	<p>1 1 1 1</p>		
	<p>Operational personnel will complete 200 Christmas fire safety/ New Year sales visits, on local commercial premises, during the months of December and January.</p>	<p>CM Richardson WM Bennett + WM Root WM Hall WM Dann WM Drane</p>		<p>60 - (15 per watch) 70</p> <p>30 30 10</p>		
<p>We will provide targeted education to ensure that the young and the vulnerable are fully aware as to the hazards of fire and how to make themselves safer in their homes. For further information in relation to the Junior Citizens Scheme and Youth Engagement Scheme (YES) refer to the West Area Plan 2010-11.</p>	<p>We will run or support Youth Engagement Scheme (YES) courses through the use of borough resources/personnel, on the following occasions:</p> <ul style="list-style-type: none"> <li>Farnham June 2011 November 2011 March 2012</li> </ul> <p>(Exact dates still to be confirmed with Mark Taylor)</p>	<p>SM Ginty SM Pointer</p>		<p>3</p>		

	<p>We will work with our partners to run or support the Junior Citizens Scheme, through the use of borough resources/personnel, on the following occasions:</p> <ul style="list-style-type: none"> <li>▪ Farnham September 13<sup>th</sup> – 30<sup>th</sup> 2011</li> </ul>	<p>SM Ginty SM Pointer</p>	<p>NI 4 – Percentage of people who feel they can influence decisions in their locality NI 5 – Overall/general satisfaction with local area</p>	<p>1</p>		
	<p>We will run or support Firefighter for a Day (FFFAD) courses through the use of borough resources/personnel, on the following occasions:</p> <p>Haslemere –</p> <ul style="list-style-type: none"> <li>○ <b>April 6th - Rodborough</b></li> <li>○ <b>May 16th - Glebelands</b></li> <li>○ <b>June 18th - Woolmer Hill</b></li> </ul> <ul style="list-style-type: none"> <li>▪ Farnham <b>Dates &amp; Schools TBC</b></li> </ul>	<p>SM Ginty SM Pointer CM Gadney FF Mackensie</p>	<p>NI 21 – Dealing with local concerns about anti-social behaviour and crime by the local council and police</p>	<p>3</p>		

<p>The service has identified three fire safety community campaigns designed in line with the National 'Firekills' programme. The quarterly campaigns aim to contribute to a reduction in the overall number of fires and associated injuries, within the community of Surrey.</p>	<p>We will facilitate visits to borough fire stations by youth and other local community groups giving advice on general fire safety.</p> <p>Farnham Halsemere VC+RDS Cranleigh Godamling Dunsfold</p>	<p>WM Grant WM Oakley WM Dann WM Hall WM Drane</p>	<p>NI 23 – Perceptions that people in the area treat one another with respect and consideration</p>	<p>12 14 2 2 1</p>		
	<p>We will visit residents associations and other local community groups to give advice on general fire safety.</p> <p>Farnham Halsemere VC+RDS Cranleigh Godamling Dunsfold</p>	<p>WM Grant WM Oakley WM Dann WM Hall WM Drane</p>	<p>NI 111 – First time entrants to the Youth Justice System aged 10-17</p> <p>NI 140 – Fair treatment by local services</p> <p>NI 141 – Number of vulnerable people achieving independent living</p>	<p>8 10 2 2 1</p>		
	<p>We will support the following service fire safety community campaigns, within the local area context:</p>					
	<p>Fire Safety for Vulnerable Groups – February 4<sup>th</sup> - to May 4th 2011</p>	<p>WM Jones</p>		<p>1</p>		

	Fire Safety Outdoors – 2 <sup>nd</sup> June to 29 <sup>th</sup> September 2011	WM Jones		1		
	Fire Safety in the Home – 4 <sup>th</sup> October 2011 to 31 <sup>st</sup> January 2012	WM Jones		1		



Service Priority Area	Aim	Area Lead				
Risk Information & Protection	Targeted work to meet community needs and further reduce local risk within Waverley. To make our crews aware of risks within the Borough	SM Ginty				
Narrative	Initiative	Initiative Lead	Performance Indicator	Output		Strategic Outcomes Service Plan Objective
				Target	Actual	
An important part of reducing risk to both our personnel and the community is by ensuring all our risk information is up to date and by enforcing statutory fire safety requirements through Fire Safety Inspecting Officers, with the aid of station based personnel. Wildfire –Between January and mach ensure all information held on mobile data is updated.	We will complete a minimum of 30 operational data gathering visits, per Wholetime station, on a risk based approach, as identified by the West Area Protection team.	WM Grant WM Bennett RDS Unit Managers	BVPI 146ii – Number of calls to malicious false alarms attended (Annual Target [Insert Annual Target]) BVPI 149i – Number of false alarms caused by automatic fire detection (Annual Target [Insert Annual Target])	A minimum of 30 visits per station RDS a mimimum of 5 per station		1.Reduce the impact of fires, vehicle collisions and other emergencies 2.Ensure our workforce is ready and able to provide you with the best possible service. 4.Working with other agencies to provide services that strengthen the community and minimise our impact on the environment
	We will seek to increase the borough's capacity to undertake Protection activity by utilising the boroughs Station Managers (SM), for a minimum of 32 hours per performance year (2010-11).	SM Ginty SM Pointer	BVPI 206i + 206iii – Number of deliberate fires (excluding	32 hours per SM		

	We will sample licensed major public events in the borough and obtain risk information as directed by the Area Risk Manager.	SM Ginty SM Pointer	deliberate fires in vehicles) (Annual Target [Insert Annual Target])	[Insert Number]		
Lives are lost each year in and around water, often needlessly. We will work to make people safer in and around water through carefully targeted education, on occasions when people are most likely to frequent Surrey's rivers and waterways.	We will organise the following events to promote water safety among members of the public, particularly those people less familiar with the inherent hazards posed by water, and familiarise our own staff with the local waterways and their unique evolving risks:		NI 142 – Number of vulnerable people who are supported to maintain independent living			
For our staff familiarisation with our local waterways will ensure that they are better prepared and safer when required to deal with water related emergency situations. They will also become aware of the local impact(s) of climate change and be able to plan, adjust and overcome associated difficulties.	Water Awareness & Wildfire Awareness action events – August	WM Jones	NI 189 – Flood and coastal erosion risk management	1		
Identify the top 10 risks (premises or other), within the borough, and arrange familiarisation visits for all station-based staff.	Name Risks 1 to 10 Produce 1 informative presentation per risk to be held on station	All supervisory Managers		10 Rsks per station		